



# SAVE THE DATE

## Healthcare Informatics Workshop

### *The People & Process Toolkit for EHR Success*

When: July 21, 2009  
9:00 am – 3:00 pm

Where: New Jersey Hospital Association  
Princeton

#### **Workshop Leaders:**

*Denise Hammel-Jones, RN-BC, MSN*  
Management Consultant  
Greencastle Associates Consulting

*Carol V. Brown, MBA, PhD*  
Program Director – Healthcare IT  
Stevens Institute of Technology

This workshop is for clinicians and staff in acute and ambulatory settings who want to learn more about *people and workflow* “keys to success” for healthcare IT projects.

The workshop will begin with a current overview of the American Recovery and Reinvestment Act’s healthcare IT adoption incentives. Then we will look at the people & process challenges anticipated under aggressive federal guidelines for achieving “meaningful” electronic health record (EHR) usage.

During the workshop, participants will have the opportunity for some hands-on experience with basic workflow diagramming tools to document, evaluate, and redesign workflows for clinical settings with healthcare IT—such as EHRs, computerized physician order entry (CPOE), and medication administration systems.

Participants will learn:

- Why attention to the people and process aspects of healthcare IT is important
- What people structures and roles can help improve collaboration across departments
- How to anticipate and prepare for workflow changes that accompany healthcare IT change
- How organizations have incorporated Six Sigma and other quality techniques to improve healthcare delivery outcomes

**FEE: \$50**